



Yamashiro and Fujita DDS

May 16, 2020

To our Wonderful and Loyal Patients:

We hope this letter finds you and your family safe and healthy. Our world has gone through a major change over the past few months and many of us are looking forward to resuming some of our normal routines. While we are in this “new normal”, one thing has remained constant: our commitment to delivering treatment with care and comfort with your safety and the safety of our experienced and well-trained team as utmost importance.

Infection control has always been a top priority in our practice and we hope you have experienced this during your visits to our office. Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). We do this to make sure that our infection control procedures are current and adhere to each agencies’ guidelines and recommendations. We have made changes in our office with the recommendation of these agencies.

These are the changes you will experience in our office to ensure a safe appointment:

- Everyone of our office staff will have COVID-19 tests prior to returning to work.
- We will be disinfecting the office with a non-toxic fogger and UVC lights.
- Our office will communicate with you beforehand to ask some screening questions. You will be asked the same questions again when you arrive at our office for your appointment. We will also take your temperature.
- We ask that you arrive to our office with a mask on, a pen, and some sort of eye protection (sunglasses or your regular glasses). We will provide these if you do not have them. Please arrive alone if possible. If you have a driver, please have them wait in the car. Of course unless you are bringing a minor or you require assistance, your driver may accompany them. No large purses or backpacks please.
- We have hand sanitizer that we will ask you to use when you enter the office. Hand sanitizer will be available throughout the office as well for you to use as needed.
- You may see that our reception room will have fewer chairs to be seated in for social distancing. It will also be void of magazines, children’s toys, and any other items that are difficult to keep clean and disinfected. We have also placed plexiglass barriers around the business office area to keep you and our team safe.
- You may also notice we have installed HEPA air filters, with a UVC light in it, to circulate and disinfect the air in the office. We have placed one of these filters in every room of our office to keep the air we all breath in the office as clean and pure as possible.
- Appointments will be scheduled to allow for social distancing between patients. This may mean you will be offered fewer options for scheduling your appointments. Your appointment times may last a little longer. This allows us to reduce any waiting time for you, and reduce the number of patients in our reception room.
- The biggest change you will notice is the Personal Protective Equipment (PPE) that our team in our treatment rooms will be wearing. We will be wearing shields, glasses or goggles, masks, gowns and gloves at all times. These are guidelines that are set forth by the ADA, CDC, and OSHA to keep you and our team safe. Our communication with you behind all that we wear may be difficult, and we apologize ahead of time for that.

We are looking forward to seeing you again and are more than happy to answer any questions that you may have about the steps we take to keep you, our wonderful and loyal patients, safe.

THANK YOU for being our patient! We value your trust and loyalty and look forward to welcoming you back, you are our friends as well as our patients.

Sincerely,

Roger M. Yamashiro, DDS, FACD, Corey Fujita, DDS, and our entire dental team